

Enterprises have spent decades investing in technology to increase efficiency. But they've missed the point.

# They're caught in the efficiency trap

Boosting efficiency is about more than managing immediate crises or getting the same amount of work done with fewer resources.

McKinsey
State of Organizations 2023

Knowledge workers reported spending nearly 29% of their week searching for the key information they need to do their work.

Forrester's Crisis of a Fractured Organization Study

# **Unlocking Enterprise Productivity**



**47%** of knowledge workers still struggle to find information<sup>1</sup>.

Enterprise leaders need to close knowledge and collaboration gaps to deliver productivity and unleash business value.

**5**%

of employees deliver

**95**%

of an organization's value.2

How much value could we deliver if we made every employee a productivity star?



Forrester predicts that knowledge workers can convert

#### 12 Hours

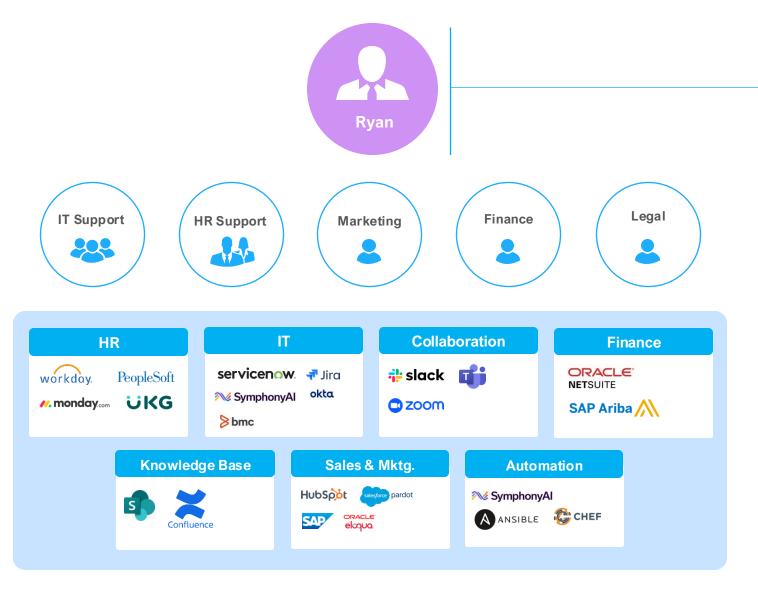
of non-productive time into

**Core work Every week** 

<sup>&</sup>lt;sup>2</sup> McKinsey State of Organizations 2023

<sup>&</sup>lt;sup>3</sup> Forrester's Crisis of a Fractured Organization Study

#### **The Current Disconnected State**



#### **Unproductive Employees**

#### Struggle to navigate digital systems

- Average Employee spends 29% of their work week looking for documents & information
- Rely on experts / support staff for their problem
- 1.1 per employee average number of support tickets raised for IT, HR every month.

#### **Overwhelmed Support Staff**

#### Flooded with mundane requests

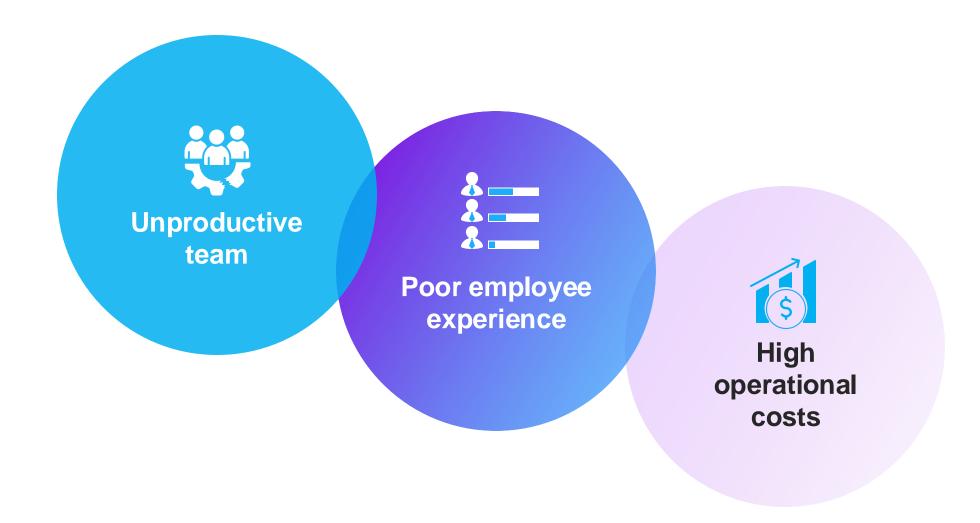
- Average Issue takes 5 hours to be seen and 72 hours to be resolved.
- Can't focus on strategic projects

#### **Underutilized Applications**

#### Remain extremely underleveraged

- 33% of tech spend is underutilized every year as users struggle to navigate to right systems
- Companies are not able to prove ROI on every dollar invested on these applications

# The siloed and fragmented enterprise applications are leading to



# **Introducing Agentic Al For Work**



# **Introducing Agentic Al For Work**

The Agentic Al Employee Productivity Platform

# Our Next-generation, Agentic, *Al-native*Employee Productivity Platform combining:

Generative Al

Deterministic Workflow Automation Predictive Al

Al and Workflow Orchestration & Integration



#### To Deliver:

Full-stack Enterprise Search

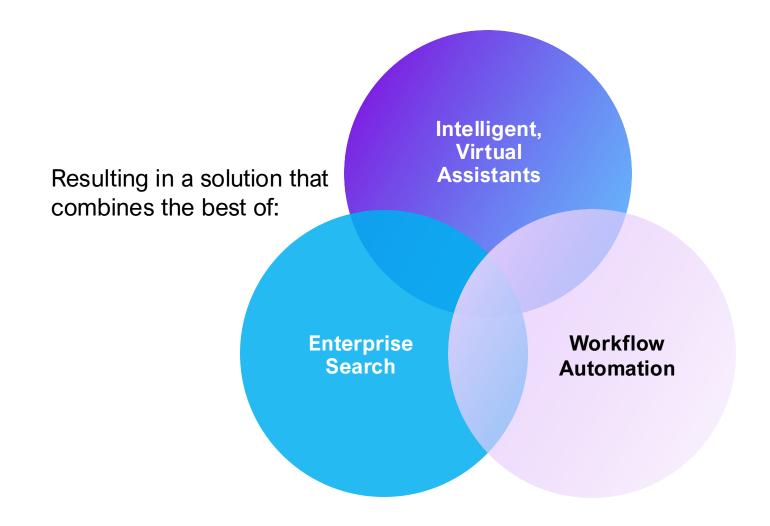
Proactive and Predictive Interactions

Multi-step Workflow Automation

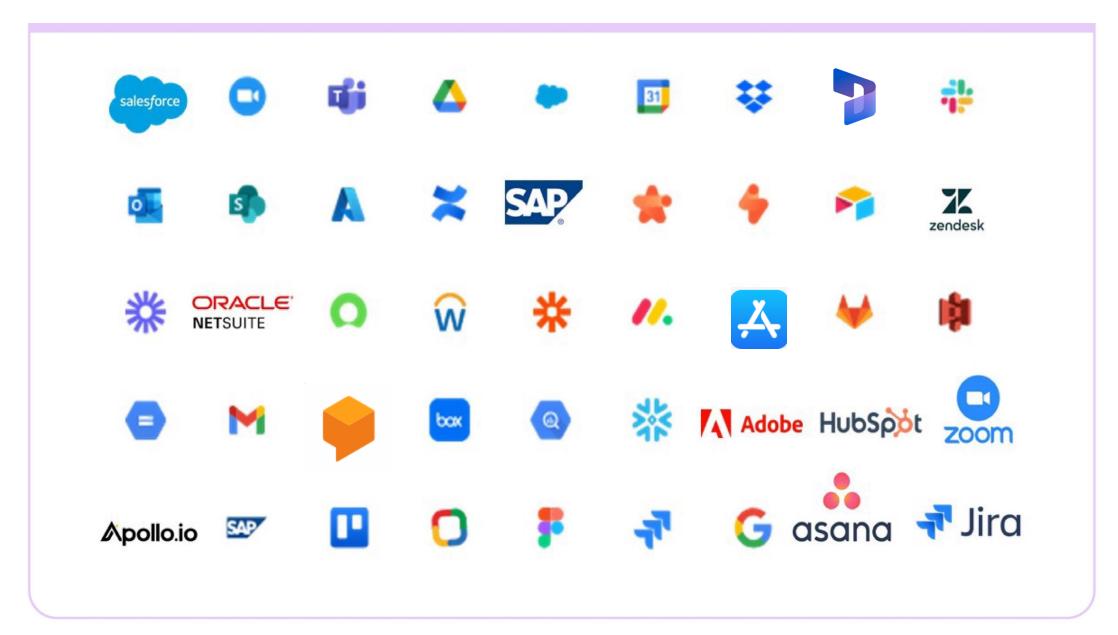
Collaborative Al-powered Workspaces\*

\*In future releases

# **Introducing Agentic Al For Work**



# Integrate with 1000+ Apps, 1500+ Runbooks and 100+ Recipes



### **Traditional Approach**

between tabs

Get familiar with different apps & perform respective actions

Too much of time spent in the process

#### **AIW Approach**



**Connected Multimodal** Interface across all applications Interconnected Actions across all applications

# **How Al For Work Works**



# Al For Work's Cognitive Architecture

Our Al-native, Cognitive Architecture, combines and integrates key technology elements to deliver a technology-agnostic, seamless employee experience across all employee support use cases, including:



Mixture-of-Agents approach, purpose-built for employee support use cases



Context- and entitlementaware Agent orchestration



Data abstraction layer:

- Graph database
- Vector database
- Semantic search
- API-based search

Combined to normalize, contextualize, and establish relationships between enterprise data elements



Built-in workflow automation and orchestration engine



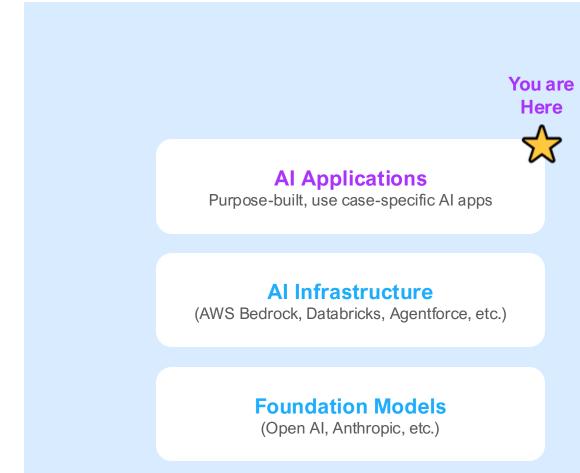
Deep marketplace of pre-built data connectors, Al workflows, and automations

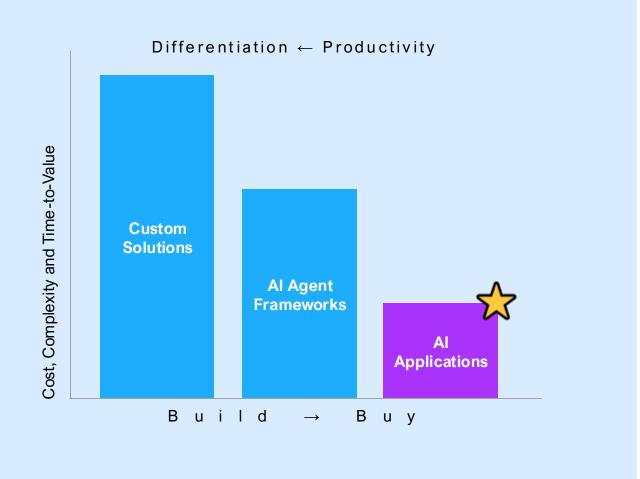


# Where Al for Work Fits Into your Al Strategy



# Al For Work's Strategic Fit





# The Al For Work Future



# **AIW – Key Capabilities**

#### Find information easily and quickly

Access information quickly and easily. across multiple systems, including HRMS, SharePoint, Intranets, CRM, marketing automation, and other systems of records



#### **Automate routine** tasks and save time

Automate routine tasks like schedule meetings, book travel or generate weekly CRM reports and more





#### Conversational experience

Integrated with MS Teams and purpose built for our business needs





#### **Human like reasoning**

The Al can think, take action, make recommendations, and summarize information in an easy-tounderstand manner



#### **Designed for scalability**

Its machine learning and large language models are designed to scale, allowing you to expand use cases and support the needs of any function



#### Secure and Controlled

Highly secured, with built-in guardrails to ensure that your organization remains in control.



# **Agentic Al For Workplace Benefits**



**IMPROVED EMPLOYEE PRODUCTIVITY** 





# Putting Al For Work to Work



# **Getting Started with AI For Work: The AIW Bootcamp**

#### **Get Proof of Value with our AIW Bootcamp.**

- 100% Free
- Full Production Implementation
- 1 Week of Full Production Use
- Up to 3 Connectors during Bootcamp
- Requires Purchase Commitment on Acceptance of POV

# **Join the Waiting List**